

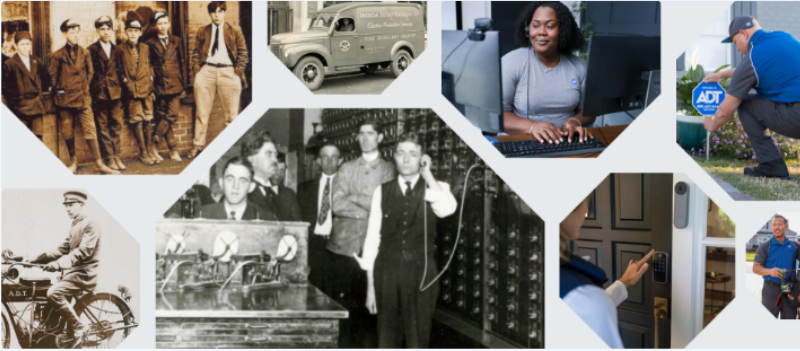


# Community Association Program Newsletter

FOURTH QUARTER 2024

## ADT CELEBRATES 150 YEARS!

Our 150th birthday on August 13, 2024 was too big a milestone to fit into just one day, so we spent two weeks throwing parties, volunteering in the community, celebrating our history and looking forward to the next 150 years of ADT.



On Tuesday, Aug. 13, 2024, in celebration of ADT's 150th birthday, 10 ADT employees joined Jim DeVries, Chairman, President & CEO, and Jeff Likosar, President, Corporate Development and Transformation, & Chief Financial Officer, at the New York Stock Exchange to ring the opening bell. The ringing of the opening bell honors our incredible milestone and the outstanding contributions of the employee attendees.



*Miami Marlins ADT tailgate party,  
Giving back to our communities,  
National Night Out,  
The Birthday Party Project and  
celebrations from coast to coast*



## Lower Your Energy Consumption with Home Automation Devices and Services



**Did you know** home automation systems lower energy consumption?

A great way to embrace responsibility for environmental change. By properly programmed lighting, temperature and so much more. You can have a one-stop of turning off all electronics or by setting scenes.

An ADT Smart home provides you the ability to control climate, security, lights, media, video surveillance and so much more from the convenience of your mobile device.

For instances lights, you can turn them off in an empty room or programmed them to dim as the sun rises. The thermostat, regulate the temperature to your specific needs. Something simple would be decrease the heating or air conditioning when your away from your second home during the fall/winter months to conserve/save energy.

And your temperature changes can be coordinated with your other automated electronics, such as lights, fans, and shades. We have an array of products that can assist you in energy savings, and an installation team that can assist in programing those scenes.

Call us at **800-878-7806** for more information on available devices and interactive services.

**Remember to call ADT's Community Association Team only at 800-878-7806.**



## Celebrate the Fall and Holiday Season with Google Video Doorbell's Festive Ringtones



As the Fall season is upon us, it is the perfect time to add a touch of seasonal cheer to your home. Let your doorbell join in the celebration! ADT's Google Nest Video Doorbells offer a delightful way to celebrate the Fall season with a variety of festive ringtones. Whether you are welcoming trick-or-treaters, giving thanks, or spreading holiday cheer, there is a ringtone to match the occasion. Halloween, transform your doorstep into a Spooky themed ringtone. Thanksgiving, choose a warm and celebratory theme as you prepare to give thanks with your loved ones and friends. December, spread the holiday cheer with a Christmas-themed or the classic "Jingle Bells" themed ringtone.

Here are some simple instructions on how to enable Seasonal Ringtones for your Google Nest Video doorbell from the Google home App.

Follow these steps to bring the festive Ringtones to your doorstep:



First, *Open the Google Home app on your smartphone or tablet.*

Next *Find your Nest Doorbell in the device section and tap on it.*

Next *Tap the settings cog in the top-right corner of the screen.*

Next *Select "Doorbell" from the list of options.*

Next *"Doorbell theme".*

Lastly, *Choose your Festive seasonal chime for your doorbell!*



*Enjoy the festive season with these delightful ringtones and make every visitor's arrival a special occasion.*

## Holiday Safety Tips

### FIRE SAFETY TIPS FOR THE SEASON

As the holiday season approaches, it's important to stay mindful of fire safety.

Here are some key tips to keep your home safe:

#### Cooking Safety

- **Stay in the Kitchen:** Never leave cooking unattended.
- **Oven Safety:** Check food regularly and stay home while using the oven.
- **Keep Flammables Away:** Keep mitts, utensils, and towels away from the stovetop.
- **Set a Timer:** Use a timer and avoid cooking if you're sleepy.
- **Handle Grease Fires:** Cover the pan with a lid and turn off the burner.
- **Evacuate if Necessary:** If unsure, leave the house and call 911.

#### Fire Escape Plan, Every Second Counts

- **Plan Routes:** Draw a map with two exits per room.
- **Check Accessibility:** Ensure windows and doors open easily.
- **Test Alarms:** Regularly test smoke detectors and replace batteries.
- **Choose a Meeting Place:** Pick a safe spot outside, like a tree or mailbox.
- **Practice Drills:** Practice your escape plan twice a year.

#### Smoke Detectors

The National Fire Protection Agency (NFPA) recommends having smoke detectors in every sleeping room, outside each sleeping area, and on every level of your home, including the basement. For larger homes, additional alarms may be needed.

- **Placement:** Install detectors in every bedroom, outside sleeping areas, and on every home level.
- **Maintenance:** Test regularly and replace batteries as needed.



#### Holiday Safety

- **Cooking:** Be vigilant when preparing large meals.
- **Decorations:** Check lights for damage and avoid overloading outlets.
- **Candles:** Keep candles away from flammable items and never leave them unattended.

By following these tips, you can help ensure a safe and happy holiday season. If you have any questions, feel free to ask by calling your dedicated Concierge Care Team at **800-878-7806**. Stay safe and enjoy the holidays!

**Remember to call ADT's Community Association Team only at 800-878-7806.**





*Welcome*

to our newest community

## Waterview Townhomes

*Thank you for selecting ADT as your security provider  
to protect your community's homes and families!  
We look forward to serving you!*



**Thank you** to our existing communities for  
your recently renewed agreements:

**LaMancha Estates,  
Montecito,  
Hammocks at Riviera Dunes &  
Fairway Point II (Boca West)**

*Your continued support in us is greatly appreciated!*

## VIRTUAL CONCIERGE ASSISTANCE

**As a reminder**, ADT now has a team of experienced technicians that are available to assist virtually, on your schedule. Virtual technicians can utilize the latest technology to remotely view through your smartphone enabling them to diagnose and resolve issues without the inconvenience of having a tech appointment at the home. They will walk you through troubleshooting device issues and provide step by step instructions.

With **30-minute appointment windows** and extended hours from **8 AM to 11 PM EST**, you now have the freedom to schedule appointments at your convenience **often same day**, without ever leaving the comfort of your home.

This value-added service is available to our HOA community residents as an additional option when help is needed. Keep in mind, you are not obligated to work with a virtual technician specialist. This is an optional service that is provided for homeowners who feel comfortable being guided and appreciate the convenience of a do-it-yourself service option. You can always request a technician be scheduled to come out to your home at a date and time convenient for you.

Call ADT's Community Association Team only at **800-878-7806**.



## Community Association Program Yard Signs

Yard signs can act as a deterrent signaling to home intruders or thieves that ADT is here to assist in stopping crime and protecting your home. A visible, well-maintained security sign let's everyone know that your home is protected by ADT. **Homeowners** should call our customer care team at **800-878-7806** to request a yard sign (if permitted by the Association). **Property managers** and board members **only** can place a bulk order for community residents by emailing **HOACorp@adt.com**.



## Spotlight on...



## Kevin Brown - Operations Manager, National Builder & HOA

We are excited to recognize Kevin Brown who has been with ADT for 15 years. Before ADT, Kevin worked in the cable & telecommunications industry as an IT infrastructure engineer. He enjoys working for our Community Association Program because it gives him the opportunity to collaborate and create solutions for our partners that help them improve their business. Kevin also has a passion for creating solutions within ADT. He uses this as an opportunity to learn as much as possible and gain knowledge across multiple channels. Kevin is a proud husband to his wife and father of two wonderful teenagers.

**Remember to call ADT's Community Association Team only at 800-878-7806.**

## Upgrade your System with Smarter Security

Get even more security and convenience by connecting interactive services and devices to your smart home security system. ADT Control lets you use your web-enabled computer, tablet, or smartphone as a powerful and convenient remote control for your monitored security system.

We are currently upgrading the security systems in many communities to include smart technology, cellular communication\* (no phone line needed) and interactive services\* to control the system from an app or from a PC, home automation and video. Cellular communication and interactive services (Remote Control, Home Automation and Video) require subscription.



There is no upfront cost to you or the Association!

**Call us at 800-878-7806 to get a customized proposal for your community.**

*We're available to come out and host a Security Meeting for your community!*

We will go over the services provided under your Association's agreement and provide information on additional devices and services available to residents. After our presentation, we will have a Q&A session for residents who have questions or need clarification.

*If interested, please email us at [HOACorp@adt.com](mailto:HOACorp@adt.com). We look forward to meeting you and your community residents!*

### We're on the Web!

[www.MyADT.com](http://www.MyADT.com)

Visit our secure website to obtain a certificate of monitoring for possible insurance discount; download operation manuals; view alarm activity; or update contact information.

*Articles in this newsletter are also available in electronic format for association newsletters, websites, and CCTV broadcasts.*



Community  
Association  
Program

2801 Gateway Drive  
Pompano Beach, FL 33069  
[HOACorp@adt.com](mailto:HOACorp@adt.com)

### Community Association Program Contact Information

#### Service Center & Monitoring Center

24-Hour Customer Care, Technical Support,  
Service & Sales, or to Cancel an Alarm  
(password required)

**800-878-7806**

#### John Butrim

Vice President, Multifamily, Builder & HOA

#### Barbara Bedgood

Director, Build to Rent & HOA Sales

#### Kevin Brown

Operations Manager, Builder & HOA

#### Darion Samuels

Sr. HOA Account Manager

#### Norman "Greg" Small

Project Manager

#### Eileen Arbulu

Team Manager

#### Laura Faulkner

Liaison

#### Deisy Padron

Coordinator

**ADT—The #1 Smart Home Security Provider**